

Inpatients and Frailty: Japonica

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Quality and Patient Safety

ACTION PLAN

Date 11/03/2016

CQC KLOE & Action Number	Issue	Action	By Whom	By When	Outcome/Progress
1 Safe Effective Responsive	Consider lowering the height of sinks within disability bathrooms to accommodate wheelchair users.	Review of sink height and agree if clinically appropriate to lower	Mike Stewart NELFT Estates	March 31 st 2016	Update 14.3.16 The sink in the shower room are appropriate to lower but not other sinks as they are set at the correct height. Work organised to commence w/c 14 th March 2016 for lowering the sink on the assisted shower on Japonica and Foxglove.
2 Safe	Water pressure too high within sink taps causing splashing on the floor	Reduce the water pressure and reduce splash risk	Mike Stewart NELFT Estates	March 31 st 2016	11/03/2016 Action completed, water pressure reduced.
3 Safe Responsive	Water flowing outside of the within shower cubical when in use.	Agree appropriate equipment to stop water flowing outside the shower and facilitate assisted showers for patients.		March 31 st 2016	14.3.16 - Review at project group and agreed to purchase shower cover to test within the assisted shower on Japonica and Foxglove. Agreed at project group to purchase booms to be used on all shower entrances to reduce water flow outside the shower. Matron to agree a SOP for managing IPC issues and patient safety when in use.
4 Responsive	Soap dispensers and paper towel dispensers are too high.	All soap and towel dispensers are refitted at a lower level	Estates	March 31 st 2016	Work organised to commence w/c 14 th March 2016