

AGENDA

HEALTHWATCH HAVERING GOVERNANCE BOARD

**1.30 PM
TUESDAY, 14 OCTOBER 2025
TO BE HELD AT THE OFFICE**

**Please note the meeting will be held in our new office at
St James House, 27-43 Eastern Road, Romford RM1 3NH**

1 Apologies

2 Declarations of interest

To receive any declarations of interest in the business before the Board (that have not already been declared).

3 Minutes of meeting held 23 September 2025, and any matters arising

Attached.

4 Finance Report

(a) Finance Report for September

The report is attached.

Expenditure for the month was £7,129, which was below the current monthly average, and brought the average monthly spend this year to £8,545.

Bank balances at the end of the month were:

Current - £2,651.22

Reserves - £47,582

Reserves included the third quarter payment from Havering Council, received early and transferred to the current account on 1 October; on that date, £2,5945 was transferred to reserves (the unused balance of September's funding).

(b) NHSNEL funding

The payment of £5k for support to NHSNEL has been received as expected.

(c) Annual Accounts, 2024/25

Although the Annual Accounts were signed off at the AGM in June, subsequent correspondence with the accountants revealed a material misunderstanding in the calculation of some aspects of them. The accountants have now produced revised Annual Accounts, increasing the “loss” for the year to some £5,000.

The revised accounts will need to be confirmed by the Members at an Extraordinary General Meeting, which it is proposed to hold during the KIT meeting on 20 November. This is just a formality.

5 Healthwatch office - relocation

The relocation to St James House took place on 30 September. The Registered Office at Companies House has been changed to St James House, and all relevant parties being told of the new address.

6 Future of Healthwatch

(a) National position

The current indications are that the Parliamentary Bill for the new legislation required to implement the government’s proposed changes in Healthwatch services is unlikely to be available before Easter 2026.

In the meantime, the majority of the Healthwatch network is continuing to press for changes to ensure that an independent voice for patients and service users is retained.

(b) Havering contract

Havering Council has formally invited tenders for the contract for Healthwatch services from 1 April 2026 and a bid for that contract is being prepared on behalf of Havering Healthwatch CIC. The closing date for tenders is 29 October, and the outcome is due to be announced on 12 December.

7 Havering Place-based Partnership (HPbP)

An oral report will be made at the meeting.

8 NHS North East London/North East London Health and Care Partnership

An oral report will be made at the meeting.

9 Safeguarding and Quality - update

To receive an oral update from Ms Old.

10 Engagement projects - update

- **Long COVID**

- A presentation was made to the Long COVID Café meeting on 26 September, at which the proposal for using those meetings as a form of Peer Support Group was supported. A presentation of the proposal is due to be given to the Adult Delivery Board on 27 October, as a preliminary of its consideration by the Havering Placed-based Partnership.

- **Enter & View visits**

- The visit to the Frailty Ward and SDEC at Queen's Hospital and follow up visits to A&E at Queen's and Harold Wood Polyclinic, and the visit to the Billet Lane Medical Practice have all taken place and the respective reports are in hand.

- **Defibrillators in Havering**

- The report is being finalised.

- **Survey of Same Day Access Hubs (GP Hubs) users**

- The report of the survey is being finalised.

- **Public transport services to St George's Health and Wellbeing Hub**

An approach to Transport for London about improving public transport links to the St George's Hub is in hand. Following the rejection of the proposal for an alternative route for Superloop Bus service SL12.

- **Safer Surgeries**

- It is proposed to carry out a "mystery shopping" exercise in late 2025 or early 2026 across North East London to identify which surgeries are compliant with the Safer Surgeries protocol.

- **Wards providing care of the elderly**

Further details of the project are awaited from HW Redbridge. An oral update will be given at the meeting.

- **Maternity Services review**

- There has so far been no news of the Government's review of Maternity Services.

11 Any other business

Other matters (if any)

12 Next meeting

The next meeting is on 11 November 2025, at the office.