

AGENDA

HEALTHWATCH HAVERING GOVERNANCE BOARD

**1.30 PM
TUESDAY, 17 JUNE 2025
TO BE HELD AT THE OFFICE**

1 Apologies

2 Declarations of interest

To receive any declarations of interest in the business before the Board (that have not already been declared).

3 Minutes of meeting held 20 May 2025, and any matters arising

Attached.

4 Finance Report

(a) Finance Report for May

The report is attached.

Expenditure for the month was £9,781, which is about the expected average monthly spend for the year.

Bank balances at the end of the month were:

Current - £11,318

Reserves - £8,400

Interest of £40 was received into Reserves at the beginning of June.

(b) Annual Accounts

The accountants have produced the Annual Accounts for 2024/25, showing an overall loss of £47, which means that no Corporation Tax will be payable for that year.

The Accounts will be included in the agenda for the Annual General Meeting on 26 June.

5 Healthwatch office - relocation

Although no date for the move is yet known, the indications are that it may well be before the end of July. The space we will occupy has been identified and it is understood that the erection of partitions and fitting out is in hand. The office space is slightly larger than our current space.

A kitchen area will be available for our use (along with other users of the building) and a meeting room will be available for hire.

There may be a small increase in rent.

6 Havering Place-based Partnership (HPbP)

An oral report will be made at the meeting.

7 NHS North East London/North East London Health and Care Partnership

An oral report will be made at the meeting.

8 Safeguarding and Quality - update

To receive an oral update from Ms Old.

9 Engagement projects - update

- **Long COVID**

Arrangements are in hand to set up the Peer Support Groups.

- **Creative Health Havering**

There has been no response from the Liberty Shopping Centre Management to the approach as to whether they would host an exhibition but Queen's Hospital are interested in doing so and discussions with them are in hand.

- **Enter and View visits**

- The reports on visits to the St George's Hub and the associated GP practice have been drafted. The report on the main hub has been cleared; comments are awaited on the report about the GP practice.
- Arrangements for the visit to Maylands GP practice and to Spa Medica Eye Clinic are in hand. The follow ups to Greenwood GP

practice and A&E at Queen's will be arranged, probably for late June or early July.

- **A&E services at Queen's Hospital**

- As noted above, a follow up visit will be arranged shortly.

- **Defibrillators in Havering**

- The initial survey of defibrillator locations is complete and the report is in hand.

- **Veteran Friendly Framework programme**

- A meeting with the Council's lead officer for Supported Housing, who is keen to improve the offer for veterans, has taken place and further progress will be reported in due course.

- **Survey of Same Day Access Hubs (GP Hubs) users**

- The survey was launched at the beginning of June and will close on 30 June.

An oral update will be given at the meeting.

- **Safe Surgeries**

- Safe Surgeries is an initiative by NHSNEL aiming to improve the safety of surgeries for patients who are homeless or from minority backgrounds. It is known that many practices across North East London (including in Havering) are failing to comply with NHS contract requirements relating to the registration of patients, including continuing to demand proof of address before taking a patient on, which is contrary to NHS expectations.

It is proposed to carry out a "mystery shopping" exercise across North East London to identify which practices are compliant. Further details are awaited.

10 Election of Members of the Governance Board

When nominations closed on 6 June, the current five members had been re-nominated. No other nominations were received. The following are therefore re-elected:

Carol Dennis

Jenny Gregory

Dawn Ladbrook

Di Old and

Val Price

11 Any other business

Other matters (if any)

12 Next meeting

The next meeting is on 15 July 2025, at the office.