

Ian Buckmaster
10:35

27/06/2014

Directors' decision

To Dean, Anne-Marie • Smith, Joan • Patel, Hemant

This email confirms a decision of the Directors, acting collectively other than at a Board meeting, to adopt the attached proposal for undertaking Enter & View visits to Homes for people who have learning disabilities jointly with Havering Adult Social Care staff.

Kind regards

Ian Buckmaster, MA FCIS
Executive Director & Company Secretary

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Date: Monday 23rd June 2014

To: The Healthwatch Havering Board

Dear Anne-Marie, Ian and Hemant,

Joint Enter and View visits to LD Homes with LBH

As you are all aware Healthwatch Havering Learning Disabilities Team has been liaising closely with LD Service Manager, LBH, Annette Froud.

HH LD team met with Annette on Friday 20th June and enter and view visits were discussed. It was agreed that further co-operation should be explored, Annette discussed the providers listed below. The HH LD team wish to start this project as a view to ensure that services are acceptable, a view to examining the quality of the homes and the care provided to the users.

Because of the Winterbourne View Care Home issues, it is felt that mutual co-operation is of great importance. HH is unused to visiting LD care homes therefore the LD team is of the opinion that working in partnership with the LD team at LBH will further underpin the visits and add to the experience of the team

The homes proposed to be visited are:

Neave Crescent: Respite on Thursday 3rd July at 7.30pm. At the Quality Assurance Team meetings there have been safeguarding issues at 74 and 76 Neave Crescent over unexplained bruising and allegations of threatening behaviour tenant on tenant. Some of these have been investigated by LBH and substantiated and HH wishes to ensure that there is not a repeat of such incidents.



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Peel Way: Thursday 24th July at 7.30pm. Peel Way has had two safeguarding issues one being fraudulent transactions from a resident's bank account, this was substantiated and is now closed and alleged physical/sexual abuse. This is now closed and HH wishes to ensure that the home is well run and the residents are not at risk.

It is planned to write to the providers above giving them a two month window in which we will visit. HH will write saying that we intend to carry out the visit with the LD team at LBH.

I therefore ask you to consider this proposal.

Alan Jones, LD team, HH.

