

# HAVERING PHARMACEUTICAL NEEDS ASSESSMENT



**Havering**  
LONDON BOROUGH

## WHAT ARE PHARMACEUTICAL SERVICES?

### ESSENTIAL SERVICES

These include:



The dispensing of medicines



Promotion of healthy lifestyles



Support for self-care

### ADVANCED SERVICES

These include:



Medicines use review



The new medicines service for community pharmacists



Appliance use reviews and the stoma customisation service for dispensing appliance contractors

### ENHANCED SERVICES

Enhanced Services

#### NOTE:

Local authority and CCG may also commission services from local pharmacies to meet local health needs such as smoking cessation, sexually transmitted diseases weight management and morning after pill

## WHAT IS A PHARMACEUTICAL NEEDS ASSESSMENT (PNA)?

LOREM IPSUM  
is simply dummy  
text of the printing



**A PNA** DESCRIBES THE  
**PHARMACEUTICAL NEEDS**  
of residents living in Havering.



**AND MAKES AN ASSESSMENT** whether the  
current provision of pharmaceutical  
services meet the needs of the local  
community.



## WHAT IS THE PURPOSE OF A PNA?



PNA will help to make decision to open new pharmacy or to not open a new pharmacy



CHANGE LOCATION OR EXTEND SERVICES  
IN HAVERING

## SURVEY OF PHARMACY SERVICES



DISPENSING  
DRUGS



DISPENSING  
APPLIANCES



KEEPING RE-  
CORDS



SIGNPOSTING



SUPPORT FOR  
SELF-CARE



DISPOSAL OF  
UNWANTED  
DRUGS



REPEAT  
DISPENSING



CLINICAL  
GOVERNANCE



PROMOTION  
OF HEALTHY  
LIFESTYLE

## OPTIONAL SERVICES



SMOKING  
CESSATION



EMERGENCY  
CONTRACEPTION



CARIOVASCULAR  
RISK  
ASSESSMENT



CHLAMYDIA  
SCREENING/  
TREATMENT



NEEDLE AND SY-  
RINGE  
EXCHANGE

## WHO WAS INVOLVED IN PRODUCING THE PNA?

A stakeholder advisory group provided the oversight for the production of the draft PNA. It included representatives from



Local authority  
public health



Local clinical  
commissioning  
group



Local  
pharmaceutical  
committee



Local  
HealthWatch



Shared services  
coordinator



PHAST  
team

## WHY ARE WE CONSULTING YOU?

The law about pharmacy needs assessment requires Havering Health and Wellbeing Board consult with partners on a draft PNA for 60 days. The consultation will take place between 25 October 2017 and 5 January 2018.

At the same time, a resident survey will gather views on: 5th January 2018.

- ✓ The adequacy and quality of pharmacy provision in Barking and Dagenham
- ✓ How pharmacies can improve the quality of services they offer local residents
- ✓ How pharmacies can be used as a local resource for health
- ✓ What new and innovative services pharmacies could offer in the future



## HOW WILL WE USE THE INFORMATION COLLECTED?



The feedback will be analysed and findings will be discussed by the stakeholder advisory group.



Advise the Barking and Dagenham Health and Wellbeing Board if any sections of the PNA need amendment prior to final publication



The findings will be published with the final PNA.



Data protection will be followed and no individual identifiable data will be published.



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[www.havering.gov.uk](http://www.havering.gov.uk)

# Conclusions

- No gaps have been identified in essential services that if provided either now or over the next three years would secure improvements, or better access, to essential services across the whole Borough.
- There is no gap in the provision of essential services during normal working hours across the whole Borough.
- There are no gaps in the provision of essential services outside of normal working hours across the whole Borough.
- There are no gaps in the provision of advanced services at present or over the next three years that would secure improvement or better access to advanced services across the whole Borough.
- There are no gaps in the provision of advanced services across the whole Borough.
- No gaps have been identified that if provided either now or over the next three years would secure improvements, or better access to enhanced services across the whole Borough.
- There are no gaps in the provision of enhanced services across the whole Borough.
- There are no gaps in the provision of locally commissioned services at present or in the future that would secure improvement or better access to locally commissioned services across the whole Borough.
- There are no gaps in the provision of locally commissioned services across the whole Borough.

We would like to hear your views on pharmacy services in Havering.  
We are conducting a consultation on the PNA and a resident survey on  
pharmacy services.

The Havering PNA consultation and resident survey are on the Council  
Website at:-

[https://www.havering.gov.uk/info/20047/consultations\\_complaints\\_and\\_feedback/206/consultations#pna2018](https://www.havering.gov.uk/info/20047/consultations_complaints_and_feedback/206/consultations#pna2018)

The consultation and resident survey close on 5<sup>th</sup> January 2018

Thank you !

If you have any further questions please contact Dr Andrew Rixom,  
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